

Important Information should you need Emergency Medical Assistance:

Prepared in conjunction with the Ebbetts Pass Fire Chief, the Communications Manager at Adventist Health, Sonora, the ER manager at Dignity Health, San Andreas, the Courtesy Cab Company, Sonora and the Murphys Taxi Company, Murphys.

- **Do Not Hesitate to call 911** (If you live in the Ebbetts Pass Fire District, calling the local number is not advisable as there may not be personnel available to attend to the call. **911 is faster**)
- **If you need to be transported** to a hospital you have the choice to be taken to Adventist Health Sonora or Dignity Health in San Andreas.
- **If you live or reside** in the Ebbetts Pass Fire District the cost of ambulance service is covered by property tax assessment. Any cost above what your personal insurance or Medicare may cover will be taken care of through this assessment. If you are not sure that you reside within the Ebbetts Pass Fire District, call the Ebbetts Pass Fire Department office at (209) 795-1646 to determine. Anyone staying in or renting your home is also covered by this provision.
- **Do Not** attempt to drive yourself or your spouse, friend or family member to the hospital as this can be unsafe and dangerous and take longer than an ambulance transport.
- **The Ambulance** personnel will be in contact with the ER while in transit and will provide your personal information as well as have direct access to the ER. All patients are prioritized on a triage basis according to the Hospitals triage model. Arriving on your own, the registration requirements might delay the process.
- **Can you ride along in the Ambulance?** A spouse, partner, parent or family member may ride in the ambulance if there is no other way for you to get to the hospital or you are unable to drive safely on your own to the hospital.
- **What happens if the ER releases me and I have no transportation home?** The ER personnel will assist in helping you get transportation home upon release if you do not have someone to take you home. They will not leave you stranded. If you are the patient and your spouse, partner, or family member is not there or is unable to take you home, the hospital will assist in arranging for a taxi-cab to get you back home. This has been confirmed by the owner of Courtesy Cab Company in Sonora (1-209-533-2227). They are available for 24 Hour Service and serve the Highway 4 corridor. The cost for this service is approximately \$4 per mile. Murphys Taxi Company in Murphys (1-209-795-7777) has limited hours, weekday until 6pm and weekend service until 10pm.
- **What if the ill or injured person's condition requires air-ambulance transportation to a trauma center?** The EMT Ambulance staff in conjunction with hospital staff will determine if you need to be air-lifted to a special trauma center. Medicare and personal insurance may cover some of this cost. There is also available two air-ambulance plans in this area: PHI (1-888-435-9744) and Reach (AirMedCare Network 1-800-793-0010).